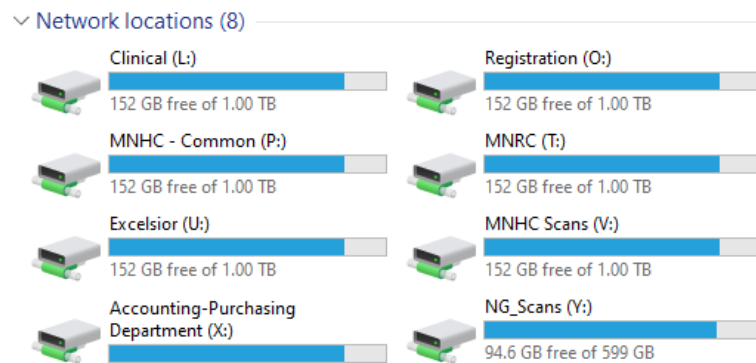


## What Remote Access Type do you need:

### Network Drive OR EPIC Remote Access

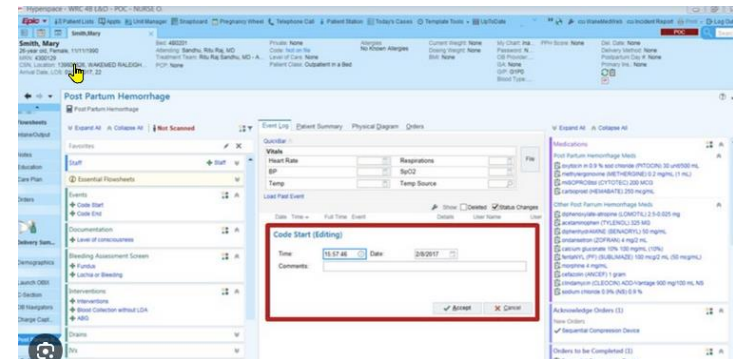
- You need to fill out the “[MNHC VPN and Remote Access 9-2024](#)” – **If you will be using method 1 or 2**
- This process takes 5-7 business days to complete** – Form Attached to New Hire Email – Sent to you on 1<sup>st</sup> day.

#### 1) Access to **Network Drives:** Clinical Drives or other Network Drives listed below



- You need to register with DUO 2-step multifactor.
- Need to have FortiClient VPN program installed if you use your PERSONAL computer.
- You should have received an email from DUO already. If not received, create DAS ticket.

#### 2) **EPIC Remote Access** - Offsite access



- Request remote access by following link: [MNHC - Epic Support Tickets](#)
- Credentials will end with [yourname@community-health.org](#)
- You will need a program installed if you use your PERSONAL computer
- You will need to use the MS Authenticator phone app for your 2-Step

You need to fill out the “[MNHC VPN and Remote Access 9-2024](#)” – **If you will be using method 1 or 2**

**This process takes 5-7 business days to complete** – Form Attached to Greg's Email – Check 1<sup>st</sup> day